

WARRANTY CONDITIONS

Parcolys degressive warranty against abrasion of decor layer, fading due to sunlight and permanent staining during 20/5 years. Parcolys' flooring products are 100% waterresistant. The warranty is not transferable and only applies to the original owner. The purchase receipt is used as proof of purchase. The company reserves the right to inspect the flooring in question upon receipt of the warranty claim and to consider whether the claim is justified, both in terms of the basis of complaint and the amount being claimed. The warranty applies only if the floor was laid in accordance with the recognised laying techniques and used as instructed taking due account of the care instructions. In case of doubt, ask your dealer for advice. The warranty cannot be applied if the surface is damaged due to an incorrect use in following cases: 1/ Damage caused by dropping objects 2/ Handling the floor with sharp objects 3/ By an unsuitable cleaning process 4/ By laying the flooring products in unsuitable rooms 5/ By unusual use and care and inappropriate treatment (for example: outside use of the flooring). Heating sources or others with direct radiation of more than 35° C are not allowed. The floor can not be installed: under fixed building parts (door or window frames), heavy bathroom or kitchen furniture ... This violates the rule of the floating basis. The panels have to be verified on material failures before and while laying it. The panels with visible errors must not be laid. Each valid claim for damage under the warranty has to be submitted within 14 days after purchase by a written claim to your dealer, joining the original proof of purchase. With regard to a valid claim, the damaged panels shall be replaced by the actual product range of similar quality. The material shall be delivered to the original place of purchase. The laying costs as well as the removal of the old flooring shall not be borne by parcolys and consequently remain at the expense of the customer. Only the damaged panels will be replaced. Upon submission of a valid warranty claim, on the part of parcolys' floor-covering systems, the customer shall be provided with a replacement board of similar quality and with the most similar decor layer - if the original decor layer is not longer commercialised - from parcolys' current range. This warranty does not mean that parcolys assumes any responsibility in respect of damage or defects other than described in the warranty conditions except the legal responsibility concerning the customer purchases. The warranty is regressive, meaning with regard to a claim where the floor has been installed and subjected to a longer period of use, a percentage of 1/20, 1/5 shall be deducted from the new price for each year of the warranty period scheme.